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Infection.
Prevention.
Control.
You're in safe hands

Preventing Infection Workbook

Guidance for Care Homes
3rd Edition

Name

Job Title



Contents

Manager to tick sections to be completed



Page

	Manager to tick sections to be completed	Page
Section 1	1. Introduction	4
	2. Infection prevention and control	5
	3. SICPs and TBPs	8
Section 2 Standard infection control precautions	4. Hand hygiene	11
	5. PPE	16
	6. Resident placement and communication	20
	7. Respiratory and cough hygiene	22
	8. Safe disposal of waste, including sharps	24
	9. Safe management of blood and body fluid spillages	28
	10. Safe management of care equipment	32
	11. Safe management of linens	36
	12. Safe management of sharps and inoculation injuries	39
	13. Safe management of the care environment	41
	14. Antimicrobial stewardship	43
Section 3 Key topics	15. ANTT	44
	16. Specimen collection	47
	17. Urinary catheter care	49
	18. UTI prevention	53
	19. C. difficile	57
	20. MDROs including CPE	61
	21. MRSA	65
	22. Respiratory illnesses	69
Section 4 Specific infection	Viral gastroenteritis/Norovirus	73
	Commentary	77
Section 5	Key references	78
	Certificate of completion	79

SAMPLE

1. Introduction

The Community Infection Prevention and Control Team (IPC) at Public Health Wales have teamed up with the NHS Community IPC Team based in North Yorkshire to develop their existing Workbook to prevent infection in Care Homes for adults. We gratefully acknowledge their work and collaboration in developing a bespoke version for Wales.

We share the aim to support care homes in promoting best practice in IPC. This Workbook complements a range of resources and guidance developed by Social Care Wales, including digital learning resources for IPC as well as induction. Modules for IPC can be accessed on the Social Care Wales website <https://socialcare.wales/learning-and-development/infection-prevention-and-control>

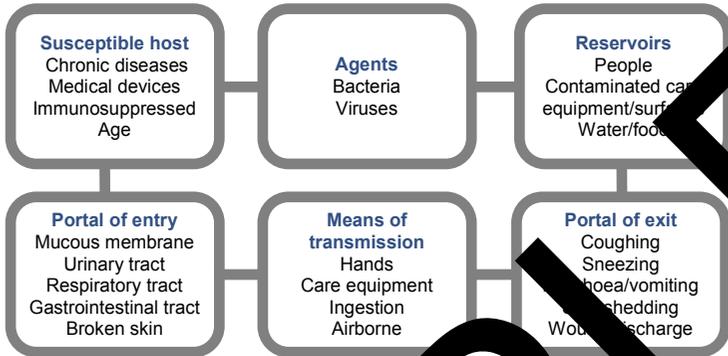
By applying the principles within the Workbook, you will demonstrate your commitment to high quality care and safeguarding of residents. A central concept of *The Social Services and Well-being (Wales) Act 2014* is *putting the individual's well-being at the heart of decision making*, this includes physical, mental health and emotional well-being. IPC practices should be used to support residents to achieve positive outcomes and 'what matters' in their lives, IPC should never be at the expense of compassionate care. Strategies for controlling infection can restrict a person's freedom of movement and contacts and, therefore, IPC decisions and risk assessments should be underpinned by equality and human rights legislation.

The Workbook is aimed at all staff working in a care home, clinical and non-clinical and includes receptionists, volunteers, students and housekeeping staff, and is designed to be undertaken in stages. This will allow you to complete the 'Test your knowledge' sections before moving on to the next section. On completion, your Immediate Supervisor will check your responses and when you have achieved 100% competency in your infection prevention and control knowledge they will sign and give you the 'Certificate of completion'. You should keep the Workbook as evidence of learning and accessible advice for day-to-day care of residents. It may also be used to demonstrate compliance with your employer's policies and procedures as well as helping the organisation demonstrate any compliance requirements.

The Workbook is based on evidence and research by Health Protection Wales and produced in the National Infection Prevention and Control Manual (NIPCM) adopted in Wales.

This Workbook has been endorsed by Sue Tranka, Chief Nursing Officer, and Albert Heaney CBE, Chief Social Care Officer, Welsh Government.

The chain of infection

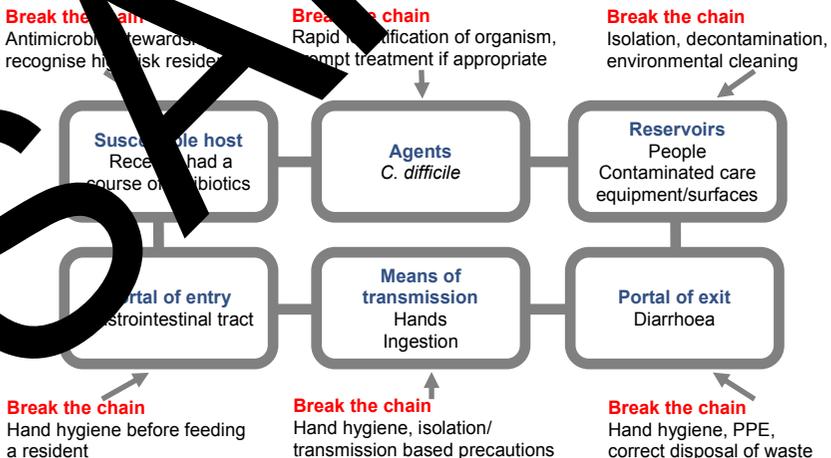


Case study: Chain of infection showing how *Clostridioides difficile* (*C. difficile*) can be spread

Mrs Brown has *C. difficile* infection causing diarrhoea. A member of staff changes Mrs Brown's incontinence pad wearing disposable apron and gloves, but does not wash her hands after removing her gloves and apron.

Her next visit is to feed Mrs Jones who has just had a course of antibiotics for a chest infection. A day later, Mrs Jones is very unwell with profuse diarrhoea and is admitted to hospital where she is diagnosed with *C. difficile*.

Example of how to break the chain of *C. difficile* infection



Transmission based precautions (TBPs)

In some circumstances, SICPs may be insufficient to prevent the spread of specific infections, and additional 'Transmission based precautions' (TBPs) may need to be taken by staff when caring for residents with a confirmed or suspected infection.

TBPs are categorised by the following routes of transmission

Contact precautions

Used to prevent and control infections spread by direct contact with a resident, or indirectly from a resident's immediate care equipment and environment. This is the most common route of transmission of infection.

Contact TBPs require staff to wear a disposable apron for direct contact with the resident, their care equipment and environment, e.g. helping a resident get out of bed, help with feeding, cleaning. Gloves are required when exposure to blood or body fluids, mucous membranes, e.g. eyes, nose, mouth, or non-intact skin is anticipated and for specific infectious agents. When there is a risk of splashing of body fluids to the face, eye protection and a fluid resistant surgical mask should also be worn

Droplet precautions

Used to prevent and control infections spread over short distances (about 1 metre) via droplets from the respiratory tract of one person directly onto mucous membranes, e.g. eyes, nose, mouth, of another person. Droplets do not travel through the respiratory tract to just before the alveoli (air sacs). Droplet TBPs require staff to wear a disposable apron, glove, eye protection and a fluid resistant surgical mask. Droplets fall rapidly onto surfaces due to their weight

Airborne precautions

Used to prevent and control infections transmitted via aerosols from the respiratory tract of one person directly onto mucous membranes, e.g. eyes, nose, mouth, of another person. Aerosols can travel further through the respiratory system than droplets, to within the alveoli (endpoint). Aerosols can travel on air currents potentially for hours before they fall onto surfaces because they are much smaller. For advice on airborne precautions, contact your local Community IPC or Regional Health Protection Team

4. Hand hygiene

Hand hygiene is the process of handwashing with liquid soap and warm running water, or using an alcohol handrub*, to remove microorganisms, such as bacteria and viruses, and prevent the spread of healthcare associated infections.

Hands may become contaminated from direct contact with a resident, handling care equipment and contact with the general environment.

Hand hygiene is one of the most important ways to prevent the spread of infection. Hands may look visibly clean, but microorganisms are always present, some harmful, some not. Removal of transient microorganisms is the most important factor in preventing them from being transferred to others.

Evidence and national guidance identifies that effective hand hygiene results in a significant reduction in the carriage of harmful microorganisms on the hands.

There are 2 types of microorganisms present on the skin of the hands:

Transient	Transient microorganisms are found on the surface of the skin. They are called 'transient' as they do not stay long, 'hitching a ride' on the surface of the hands where they are easily transferred to other people, e.g. to a resident's wound, urinary catheter drainage system or to care equipment and the environment. They are easily removed by routine handwashing with liquid soap and warm running water or the use of alcohol handrub*
Resident	Resident microorganisms, often referred to as 'normal flora', are found on the hands in the deep layers and crevices and are on the skin of all people. They play an important role in protecting the skin from harmful bacteria and are not easily removed by routine handwashing with liquid soap and warm running water

Order for putting on PPE

Before beginning, check which items of PPE are required and that these are available in the correct size.



1 Apron: Ensure you are 'Bare below the elbows' and hair is tied back. Clean your hands. Pull apron over your head and tie securely at the back of your waist.



2 FRSM or FFP3 masks: Secure loops behind ears or upper ties/elastic bands on the middle of your head, lower ties/bands at your neck. Fit flexible band to your nose bridge. Fit snug to your face and below your chin.

Staff must be FIT tested for FFP3 masks (this is a HSE regulation to ensure adequate protection and training by a competent fit test operator).



3 Eye protection: Holding eye protection (safety goggles or visor) by the sides, place over your face and eyes and adjust to fit.



4 Gloves: Pull on gloves taking care to minimise contamination of the outer surface by holding at the wrists only. Extend to cover your hands.

Order for removing PPE

When removing PPE, the correct technique is essential to avoid touching the most contaminated areas of PPE, e.g. outside of gloves, front of apron.



1 Gloves: Pinch and lift the outside of the glove in the non-contaminated area with the opposite gloved hand, peel off while keeping the gloved hand inside out. Hold the removed glove in the gloved hand. Slide two fingers of the ungloved hand under the remaining glove at the wrist. Peel the second glove off over the first glove and dispose of.



2 Apron: Break neck ties and pull apron away from the body touching the inside only. Fold or roll into a bundle and dispose of.



3 Eye protection: Handle only by the headband or the sides. Safety goggles or visors should be removed by grasping sides and pulling directly forward, away from the face.



4 FRSM or FFP3 masks: Remove ears loops or unfasten bottom tie, then top tie. If elasticated, pull top and bottom elastics together. Handling the ties/elastics only, pull away from the face without touching front of mask and dispose of.

Clean hands immediately after removal of PPE.

Facial protection

A fluid resistant surgical mask (FRSM) and safety goggles or visor should be worn when there is a risk of splashing of blood and/or body fluids or substances hazardous to health, e.g. disinfectants, to the face, or the resident has a confirmed or

5. PPE (SICP)

(eyesight or hearing). Therefore, understanding and meeting peoples' individual communication requirements is essential.

Here are some steps to consider when communicating with those you support:

- ◆ How does the infection prevention and control procedure affect the individual?
- ◆ Have you communicated with the individual, and in the way they will understand?
- ◆ Are there communication aids, someone who understands the individual well or an interpreter required?
- ◆ Have you provided adequate time for the individual to understand your procedures, what is required of them, to ask questions and make a decision?
- ◆ How have you reassured the individual?
- ◆ Has the person given consent, and there any mental capacity or best interest considerations for the procedure?
- ◆ Do they have an attorney or other decision maker who needs to be included in care and support planning?

Test your knowledge		True	False
<i>Please tick the correct answer</i>			
1.	When a resident has a suspected infection they may require isolating.	<input type="checkbox"/>	<input type="checkbox"/>
2.	It is not necessary to inform the resident's infectious status to the ambulance service.	<input type="checkbox"/>	<input type="checkbox"/>
3.	Communication includes non-verbal communication and behaviour.	<input type="checkbox"/>	<input type="checkbox"/>
4.	Understanding and meeting peoples' individual communication requirements is essential.	<input type="checkbox"/>	<input type="checkbox"/>

7. Respiratory and cough hygiene

Respiratory and cough hygiene is designed to minimise the risk of cross transmission of confirmed or suspected respiratory illness (pathogens) to others.

When a person with a respiratory illness coughs, sneezes, talks or breathes, millions of bacterial or viral particles are released from the nose and mouth predominantly in the form of droplets which travel in the air, contaminating people and surfaces within a short distance (1 metre).

Respiratory infections can spread directly from an infected person to another person. If the bacteria or virus lands on another person's mucous membranes, e.g. eyes, nose or mouth, it can then enter the body and cause infection.

If the environment is contaminated during coughing, sneezing or by contaminated hands touching surfaces, it can spread to others who touch the area and then touch their eyes, nose or mouth.

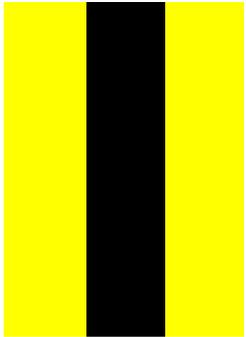
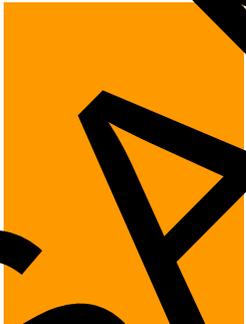
Microorganisms such as bacteria and viruses, can survive in the environment from hours to months, e.g. influenza virus up to 24 hours, COVID-19 up to 72 hours.

Preventing the spread

Ventilation is very important to reduce the amount of micro-organisms in the air which will contaminate surfaces. Staff should ensure rooms are well ventilated. Windows should be opened regularly, e.g. 10 minutes every hour.

Staff should adopt and promote good respiratory and cough hygiene, encouraging, assisting and advising residents to:

- ◆ Cover their nose and mouth with a disposable tissue when sneezing or coughing
- ◆ Use a disposable tissue for wiping and blowing their nose

Waste stream guide for Care Home settings	
Colour*	Description
*Colour waste streams may vary depending on waste contractors	
<p>Yellow and black striped bag</p> 	<p>Offensive waste (non-infectious) Waste from residents with no confirmed or suspected infection which may be contaminated with body fluids. May be land filled in a permitted or licensed waste facility. Examples are non-infectious:</p> <ul style="list-style-type: none"> • Gloves, aprons, facial protection • Dressings • Stoma or catheter bags • Cardboard vomit/urine bowls¹ • Incontinence pads • Single hygiene waste, nappies <p>¹ Liquids, e.g. urine, faeces, vomit should be poured into a foul sewer, sluice or toilet. They can, however, be absorbed onto a disposable cloth (e.g. paper towel), and placed in the offensive waste stream, ensuring there is no free-flowing liquid present.</p>
<p>Orange bag or orange lidded sharps container</p> 	<p>Clinical waste (infectious only) Waste from residents with a confirmed or suspected infection, but not contaminated with medicines or chemicals. May be treated to render it safe prior to disposal, or alternatively incinerated in a licensed facility. Examples are infectious:</p> <ul style="list-style-type: none"> • Items contaminated with e.g. gloves, aprons, facial protection • Items contaminated with urine, faeces, vomit, sputum, pus or wound exudate, e.g. continence pads, urine bags, single use items, single use bowls • Dressings that do not contain an active pharmaceutical product • Waste from blood and/or body fluid spillages • Syringes contaminated with body fluids, but not contaminated with medicines • Used phlebotomy needles and syringe bodies
<p>White lidded sharps container</p> 	<p>Waste contaminated with non-hazardous pharmaceuticals or chemicals Sharps waste contaminated with medicines. May be incinerated or undergo alternative treatment in a permitted or licensed facility. Examples are:</p> <ul style="list-style-type: none"> • Items contaminated with non-hazardous medicines • Used sharps from treatment with non-hazardous medicines

9. Safe management of blood and body fluid spillages (SICP)

9. Safe management of blood and body fluid spillages

Clean up blood and body fluid spillages promptly to reduce the risk of infection to other people. Appropriate personal protective equipment (PPE) should be worn, e.g. disposable apron, gloves and ‘Standard infection control precautions’ (SICPs) for the

Best practice is to use an appropriate spillage kit for the type of spillage and surface, e.g. carpet following the manufacturer’s guidance. Some spillage kits are suitable for all types of body fluids, including blood, e.g. spill wipes always check the manufacturer’s instructions.

In the absence of spillage kits:

- ◆ The required dilution for dealing with blood and/or blood stained body fluid spillages is 10,000 parts per million (ppm) available chlorine or equivalent product, as per manufacturer’s instructions. See table below
- ◆ The required dilution for dealing with body fluid spillages, that are not blood or blood stained, is 1,000 ppm available chlorine or equivalent product, as per manufacturer’s instructions. See table below

Action for blood and/or blood stained body fluid spillages* Dilution of 10,000 ppm (per million) available chlorine
Clean hands and put on a disposable apron and gloves (wear facial protection if there is a risk of splashing to the eyes, nose or mouth).
Ventilate the area, e.g. open windows/doors, as fumes will be released when using chlorine.
Place disposable paper towels over spillage to absorb and contain it, then apply chlorine solution to the towels. Leave for the required contact time as specified by the manufacturer.
Clear away the spillage and dispose of in the appropriate waste stream.
Clean the area with detergent wipes or general purpose neutral detergent, warm water and disposable cloth, then leave to air dry or dry with paper towels.

Note (continued)

used. If a weaker solution is used the microorganisms will not be killed, too strong and care equipment or surfaces can be damaged.

- When cleaning and disinfecting, clean top to bottom, clean to dirty. Large and flat surfaces should be cleaned using an 'S' shaped pattern, starting at the point furthest away, overlapping slightly, but taking care not to go over the same area twice. This cleaning motion reduces the amount of microorganisms that may be transferred from a dirty area to a clean area.



Remember

- Cleaning uses fluid and friction to physically remove dirt and microorganisms.
- It is important for a disinfected surface to dry naturally.

Test your knowledge

Please tick the correct answer

	True	False
1. Decontamination of reusable care equipment is important to prevent the transmission of infection.	<input type="checkbox"/>	<input type="checkbox"/>
2. Disinfection only works if cleaning has taken place first.	<input type="checkbox"/>	<input type="checkbox"/>
3. Single use items can be used again on the same resident.	<input type="checkbox"/>	<input type="checkbox"/>
4. Hoist slings should be single resident use.	<input type="checkbox"/>	<input type="checkbox"/>

11. Safe management of linen

Providing clean linen is a fundamental requirement of care. Linen, e.g. bedding, towels, clothing, can become soiled with blood, urine, faeces, or other body fluids containing microorganisms, e.g. bacteria and viruses. Therefore, when handling linen care should be taken to reduce the risk of spreading infection.

Standard process*

(Soiled and fouled linen and clothing)

Items should be placed into a water-soluble bag and then into a white cotton sack or in a white plastic bag. Heavily soiled items should have any **solids** removed prior to being placed into the bag. In larger premises, residents' clothing may sometimes be bagged separately to bed linen.

Enhanced process*

(Infected linen and clothing)

Items should be sealed in a new water-soluble bag immediately. This should then be placed in a plastic or nylon polyester outer bag.

The outer bag should be labeled 'infectious linen'.

(* Scottish Health Technical Memorandum 01-04 for Social Care)



Handling linen and clothing

- ◆ Disposable apron and gloves should be worn when handling used, soiled or infected linen and clothing.
- ◆ Used linen and clothing should not be placed on the floor, but put directly into a laundry bag which should be removed from the resident's room immediately.
- ◆ Securely fasten laundry bags when no more than 3/4 full.
- ◆ Laundry bags awaiting collection should be stored in a secure designated storage area.

12. Safe management of sharps and inoculation injuries

An inoculation incident is where the blood/body fluid of one person could gain entry into another person's body, such as:

- ◆ A sharps/needlestick injury which breaks the skin with a used instrument or needle
- ◆ Spillage of blood or body fluid onto broken skin, e.g. graze, cut, burn, eczema
- ◆ Splash of blood or blood stained body fluid into the eye, mouth or nose
- ◆ Human bite causing skin to be broken

Many accidental exposures to blood and body fluids are, therefore, not classed as exposure incidents, e.g. splashes onto intact skin.

Good practice to prevent a sharp injury

- ◆ Clean hands and wear appropriate personal protective equipment (PPE) when handling sharps. Disposable gloves must be worn when there is a risk of exposure to blood or body fluids.
- ◆ Use of safer sharps devices where available.
- ◆ Sharps containers should be taken to the point of use, e.g. a resident's room, using an injection tray with an integral sharps container.



It is the responsibility of the user to dispose of sharps safely into a sharps container at the point of use.

- ◆ Never recap, bend or break needles or pass sharps from hand-to-hand.
- ◆ Always dispose of the needle and syringe as one unit.
- ◆ Always request assistance when using sharps with reluctant or confused residents.

13. Safe management of the care environment

Cleanliness of the environment is important to support infection prevention and control, help reduce the incidence of healthcare associated infection and ensure confidence. All staff, and in particular cleaning/housekeeping staff, play an important role in improving the quality of the environment and maintaining standards. Dust and dirt can allow microorganisms, e.g. bacteria and viruses, to multiply and spread, effective cleaning is, therefore, essential.

- ◆ To facilitate effective cleaning, surfaces should be free from clutter, smooth and wipeable.
- ◆ The environment should be well maintained, in a good state of repair and with adequate ventilation.
- ◆ Most microorganisms are found in dirt and dust, so cleaning or vacuuming alone can significantly reduce the number of organisms in the environment.
- ◆ Outbreaks of infection have been associated with environmental contamination.

National colour coding scheme

All care homes are recommended to adopt the national colour code for cleaning materials and equipment (see below). All cleaning items, e.g. cloths and mops (reusable and disposable), buckets, aprons and domestic gloves, should be colour coded.

Red	Blue
Bathroom, showers, toilets, basins and bathroom floors	General areas, including lounges, offices, corridors and bedrooms
Green	Yellow
Kitchen areas, including satellite kitchen areas, and food storage areas	Bedrooms when someone has an infection and is cared for in their own room (isolated)

14. Antimicrobial stewardship

An increasing number of common infections are becoming resistant to the antimicrobials used to treat them. This is referred to as ‘antimicrobial resistance’ (AMR) which is a significant and growing threat to public health in the UK and around the world.

‘Antimicrobial stewardship’ (AMS) is part of the fight against AMR. The purpose of AMS is to:

- ◆ Ensure the right antibiotic for the right person, at the right time, with the right dose and the right route
- ◆ Optimise antibiotic prescribing and public awareness of AMR

Preventing AMR

- ◆ Preventing infections spreading through consistent use of ‘Standard infection control precautions’ (SICPs) and, when required, ‘Transmission based precautions’ (TBPs).
- ◆ Taking antibiotics has associated side effects or risks such as diarrhoea, nausea, colitis, allergy and thrush.
- ◆ Supporting residents to take any antimicrobial treatment on time and to complete their prescribed course.
- ◆ Preventing antibiotic use for viruses.

Test your knowledge

Please tick the correct answer

	True	False
1. Antimicrobial resistance is when infections are resistant to treatments.	<input type="checkbox"/>	<input type="checkbox"/>
2. Antibiotics are effective against viruses.	<input type="checkbox"/>	<input type="checkbox"/>
3. Consistent use of ‘Standard infection control precautions’ can help to tackle AMR.	<input type="checkbox"/>	<input type="checkbox"/>
4. Staff should support a resident to complete their prescribed course of antibiotics.	<input type="checkbox"/>	<input type="checkbox"/>

15. ANTT

Asepsis means the absence of harmful microorganisms in sufficient quantity to cause infection.

An aseptic technique is used to prevent contamination of:

- ◆ Invasive devices, e.g. urinary catheters, PEG tube
- ◆ Vulnerable body sites, e.g. wounds

Only trained and assessed staff should perform aseptic procedures.

Principles of ANTT

The aim of Aseptic Non-Touch Technique (ANTT) is:

- ◆ Prevent introducing harmful microorganisms
- ◆ Protect:
 - ◇ Key-Parts: sterile parts of equipment, e.g. syringe caps, catheter tips
 - ◇ Key-Sites: vulnerable body sites, e.g. wounds, insertion sites

Core principle

Avoid touching Key-Parts and Key-Sites directly. For detailed guidance visit www.nps.org.

When to use ANTT

Use ANTT for procedures such as:

- ◆ Wound dressing, including surgical, burns or primary healing wounds
- ◆ Dressing deep wounds with cavities or sinuses
- ◆ Inserting or removing urinary catheters



16. Specimen collection

A specimen is a sample of body fluid collected, e.g. urine, faeces, sputum. All specimens are a potential infection risk and must be collected using 'Standard infection control precautions' (SICPs) and transported in a sealed rigid container.

Taking routine specimens, with the exception of blood samples, **should be avoided** to help reduce inappropriate prescribing of antibiotic treatment. Specimens should only be taken if there are signs of a clinical infection (see indications in table below) or instruction from of a GP or nurse.

Specimen collection and storage

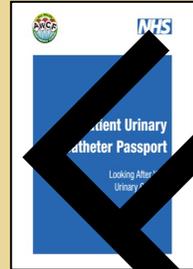
- ◆ Wash hands before and after specimen collection and wear appropriate personal protective equipment (PPE).
- ◆ Specimens must be labelled correctly including relevant clinical details and any relevant antibiotic history.
- ◆ Wherever possible, obtain a fresh specimen. Specimens should be sent in the correct container as soon as possible.

Specimen	Indications	Container and storage
Wound swab	Swelling, redness, heat, and yellow or green discharge, increased discharge of fluid, wound dehiscence, fever.	Sterile cotton swab in transport medium. Charcoal medium increases survival of bacteria during transportation.
Sputum	Productive cough (green/yellow) or presence of blood in sputum.	Plain universal container (white top*) 
Urine (dipstick)	Related to signs and symptoms of UTI on page 63.	Universal container with boric acid preservative (red top*) should be filled to the 'fill line'. 
Faeces (stools)	Diarrhoea, increase in frequency, presence of blood, abdominal pain.	Stool specimen container (blue top*) , at least 1/3-1/2 full or as per local policy. 

* Specimen container type and colour top may vary depending on the manufacturer.
** Do not use urine dipsticks for catheterised adults and the over 65's.

Comment

The use of a 'Patient Urinary Catheter Passport' is good practice to help provide continuity of care between healthcare settings. For further details visit <https://phw.nhs.wales/services-and-teams/antibiotics-and-infections/infection-prevention-control/resources-for-healthcare-professionals/utis-urinary-tract-infections/#Treatment>.



Note

- For residents who are mobile, leg bags should always be used, held in place with a fixation device or strap and 2 leg straps to reduce the risk of damage to the urethra/bladder by the catheter or catheter drainage bag being pulled.

Remember

- When changing a catheter bag to prevent contamination and infection, do not touch the end of the catheter or tube.

Test your knowledge

Please tick the correct answer.

	True	False
1. Each time a break is made in the closed catheter system, an opportunity for infection to be introduced.	<input type="checkbox"/>	<input type="checkbox"/>
2. Urinary catheter drainage bags should be kept at or above the level of the bladder.	<input type="checkbox"/>	<input type="checkbox"/>
3. Catheter bags, including leg bags, should usually be changed weekly.	<input type="checkbox"/>	<input type="checkbox"/>
4. For residents who are mobile, a leg bag should be held in place with a fixation device or strap and 2 leg straps.	<input type="checkbox"/>	<input type="checkbox"/>

2. Good personal hygiene

- ◆ For females, it is important after they have passed urine to wipe with toilet paper from front to back and dispose after each wipe into the toilet or commode.
- ◆ Routine personal hygiene should be undertaken daily.
- ◆ If the resident is unable to bathe or shower, staff should wash the genital and anal area daily with mild soap and warm water.
- ◆ When washing the female genital and anal area, wash from front to back.

Don't ask residents to wait when they need to empty their bladder. Holding a full bladder for long periods of time can quickly lead to a UTI. Ensure privacy when using the toilet.

Colours 1 3 suggest normal urine	
	1. Clear to pale yellow urine suggests that the resident is well hydrated.
	2. Light/translucent yellow urine suggests an ideal level of hydration.
	3. A darker yellow to pale honey coloured urine suggests that the resident may need to hydrate soon.
Colours 4 8 suggest the resident needs to rehydrate	
	4. A pale, cloudier urine colour suggests the resident is ready for a drink.
	5. A darker yellow urine suggests the resident is starting to become dehydrated.
	6. Amber coloured urine is not healthy. The resident requires more liquid. All fluids count (except alcohol).
	7. Orange/yellow urine suggests the resident is becoming severely dehydrated.
	8. If the urine is this dark, darker than this, red or brown, it may not be due to dehydration. Seek advice from their GP.
Note: Some medications, supplements and foods, can affect the colour of urine.	



Management of a resident with *C. difficile*

It is important to refer to your local policy for guidance. To help reduce the spread of *C. difficile*, 'Standard infection control precautions' (SICPs) should always be followed together with the following 4 key principles:

1. Communication	3. Resident placement
2. Hand hygiene	4. Decontamination

1. Communication

- Any current antibiotic treatment should be urgently reviewed by the resident's GP.
- Contact the GP if there are any health concerns, e.g. dehydration, blood stained diarrhoea.
- Residents with symptoms may be treated with a course of appropriate antibiotics.

2. Hand hygiene

- Thorough handwashing is essential using liquid soap and warm running water. **Alcohol hand rub does not kill spores and must not be used.**
- Encourage residents to wash their hands or use non-alcohol skin wipes to clean hands after using the toilet and before meals.
- Visitors should wash their hands on entering, before leaving the isolation room and before leaving the care home.

3. Resident placement

- Implement contact 'Transmission based precautions' (TBPs) and single room isolation for residents with active diarrhoea.
- Staff should wear disposable apron and gloves when providing hands on care. Visitors do not need to wear personal protective equipment (PPE) unless providing hands on care.
- PPE should be removed, disposed of and hands washed before leaving the resident's room.
- The 'Bristol stool form scale' (see page 59) should be used to identify and record each stool type passed.

1. Communication

- There is no justification for refusing to admit residents with MDROs.
- Staff should be aware that if a resident has a MDRO in a wound, it should be covered with a dressing.

2. Hand hygiene

- Clean hands using liquid soap and warm running water or alcohol handrub. Alcohol handrub is effective against MDROs if hands are visibly clean.
- Encourage residents to wash their hands or use disinfectant wipes to clean hands after using the toilet and before meals.
- Visitors should be encouraged to clean their hands or use alcohol handrub on leaving the care home.

3. Resident placement

- Residents colonised with MDROs do not require isolation.
- Residents colonised with MDROs can visit communal areas and mix with other residents with no restrictions.
- For residents with a drain area and/or an active MDRO infection, implement 'contact transmission based precautions' (TBPs) and single room isolation until the drain area and/or active infection has resolved.
- If isolation is required, staff should wear disposable apron and gloves when providing hands on care.
- Visitors do not need to wear personal protective equipment (PPE) unless providing hands on care.
- If worn, PPE should be removed and disposed of and hands cleaned before leaving the resident's room.

4. Decontamination

- The room of a resident who is colonised with a MDRO should be cleaned at least daily with a detergent.
- The room of a resident in isolation with a MDRO should be cleaned at least daily with a detergent followed by a chlorine-based



- Crockery and cutlery should be washed as normal.
- The room of a resident who has had an active infection should be deep cleaned at the end of the isolation period.

Note

- MRSA is not usually a risk to healthy people including staff, children and pregnant women.
- Research has shown that staff who do become colonised have usually acquired the bacteria through their work and it is usually present for a short time only.
- Residents at risk of MRSA infection include those with an underlying illness, older people, those with open wounds or following major surgery, and those with invasive devices, such as urinary catheters.
- Communicate infectious status to any receiving provider.

Remember

- ◆ MRSA colonisation may be long term.

Test your knowledge

Please tick the correct answer

	True	False
1. MRSA is spread by contaminated hands, surfaces and contaminated care equipment.	<input type="checkbox"/>	<input type="checkbox"/>
2. MRSA colonisation is when MRSA is present on the body without causing an infection.	<input type="checkbox"/>	<input type="checkbox"/>
3. MRSA suppression is an antibacterial body wash, hair treatment and nasal ointment.	<input type="checkbox"/>	<input type="checkbox"/>
4. If a resident has MRSA in a wound, it should be covered with a dressing.	<input type="checkbox"/>	<input type="checkbox"/>

21. MRSA (Specific Infection)

22. Respiratory illnesses

Respiratory illnesses are predominantly due to a viral infection. They are amongst the most common winter ailments and are a major cause of hospitalisation, ill health and death amongst the elderly. Those suffering from underlying chronic health conditions become more susceptible and vulnerable to severe disease. Vaccination provides the best protection against respiratory illness and spreading infection.

Acute respiratory illnesses include influenza (including COVID-19), human metapneumovirus, respiratory syncytial virus (RSV), parainfluenza and rhinovirus.

Respiratory illness symptoms vary but commonly include a continuous cough, high temperature, shortness of breath, body aches and tiredness.

How are respiratory viruses spread?

Respiratory viruses are spread by:

- ◆ Predominately droplet transmission. Droplets are generated during coughing, sneezing, etc. If droplets from an infected person come into contact with the mucous membranes (e.g. eyes, nose, mouth), of another person, they can cause infection. Droplets remain in the air for a short period and can travel about 1 metre. They can land on surfaces and care equipment and, if touched, infect others if that person then touches their eyes, nose or mouth.
- ◆ Aerosol transmission is usually associated with an aerosol generating procedure (AGP). An AGP is a medical procedure that can result in the release of airborne particles (aerosols) from the respiratory tract, when treating someone with a confirmed or suspected virus. During an AGP, smaller viral particles than droplets are produced which can remain in the air for longer and travel further than 1 metre.



23. Viral gastroenteritis/Norovirus (Specific infection)

How is viral gastroenteritis spread?

The virus is usually spread from the vomit and diarrhoea of an ill person. When vomiting or diarrhoea occurs, a fine mist (particles) containing the virus is introduced into the air and can be easily spread to others in a wide area from:

- ◆ Direct contact with an infected person
- ◆ Contact with contaminated surfaces or care equipment
- ◆ Swallowing viral particles that are in the air
- ◆ Eating/drinking food or water contaminated with viral particles
- ◆ Consuming contaminated food

Management of a resident with viral gastroenteritis

Early detection will help reduce the spread of infection and the duration of the outbreak. It is important to refer to your local policy for guidance.

To help reduce the spread of viral gastroenteritis, 'Standard infection control precautions' (SICPs) should always be followed together with the following 4 key principles:

1. Communication	3. Resident placement
2. Hand hygiene	4. Decontamination.

1. Communication

- If you suspect an outbreak, inform your manager immediately.
- Care homes should be closed to admissions and display a notice at the entrance informing visitors of the outbreak and the precautions they should follow.
- During an outbreak, non-essential services should be discouraged.
- Obtain stool specimens from all residents and staff with diarrhoea to determine the cause of the outbreak.
- Staff with symptoms should inform their manager and remain off duty until symptom free for 48 hours.

Commentary

Congratulations, you have now completed the 'Preventing Infection Workbook: Guidance for Care Homes'.

Your Manager will check that you have achieved 100% of your infection prevention and control (IPC) knowledge. If there are any sections in which you have not achieved this, these sections should be revisited and the 'Test your knowledge' questions undertaken again. When you have achieved 100%, the 'Certificate of completion' (see page 79) will be signed by your Manager who will also record this as evidence for CQC inspections.

When you apply this knowledge in practice, you will have the fundamental skills to offer safe IPC quality care to your residents.

This learning is intended to be the foundation for best practice. If you apply the principles within this workbook, it will demonstrate commitment to quality care and supports the principle that infection should be prevented wherever possible.

Please keep your Workbook in an accessible place so that it can be readily referred to on a day-to-day basis for safe delivery of care to residents.

Remember, infection prevention and control is everyone's responsibility and all staff should receive annual IPC education.

